Parameters	Service Area
Service Access Delay (Average of 100 Calls = <15 sec)	North East (16.00 Sec)
SDCCH Congestion <1.00%	Jammu and Kashmir (1.10%)
TCH Congestion <2.00%	Maharashtra (2.53%), Andhra Pradesh (2.89%), Kerala (2.60%) Punjab (2.01%), Madhya Pradesh (2.58%), Jammu and Kashmir (2.50%)

Regarding the breakdown in mobile communication, there is a parameter in the above regulation on accumulated down time of community isolation, the benchmark of which is <24 hrs. BSNL complies with the benchmarks for this parameter in all the service area. BSNL also complies with the benchmarks for all network related parameter in Himachal Pradesh service area.

(b) and (c) Do not arise in view of (a) above.

Allotment of PCO booths

412. SHRIMATI VIPLOVE THAKUR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government has provided STD, PCO and ISD telephone booths to the poor, widows and handicapped persons as a source of livelihood in the country particularly in Himachal Pradesh; and

(b) if so, the details thereof for the last two years, State-wise and location-wise?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA MADHAVRAO SCINDIA): (a) Yes, Sir.

Public Call Offices (PCOs) are available on demand subject to technical feasibility. PCOs are provided to eligible applicants including poor, widows and handicapped persons by BSNL/MTNL. In addition commercial conditions are required to be complied.

(b) The data of (PCOs) excluding Village Panchayat Telephones is maintained circle-wise and not State-wise by BSNL/MTNL. The SSA-wise list of number of PCOs allotted by BSNL/MTNL to handicapped persons for the last two years is given in the Statement (*See* below). No security deposit is taken from the handicapped persons for PCOs by BSNL. No separate category of poor and windows is maintained by BSNL/MTNL for allotment of PCOs.

Statement

Circle/SSA—wise details of PCOs provided to handicapped during 2006—07, 2007—08 *and* 2008—09 *(up to* 31—12—08)

Circle	Sl. No.	Name of SSA	Gross Number of PCOs provided to handicapped during		
			2006—07	2007—08	2008—09 (upto 31—12—08)
1	2	3	4	5	6
Andaman and Nicobar	1.	Andaman and Nicobar	0	2	0
	Total		**0**	**2**	**0**
Andhra Pradesh	1.	Adilabad	0	0	0
	2.	Ananthapur	0	0	0
	3.	Chittoor	0	0	0
	4.	Cuddapah	0	0	0
	5.	East Godavari	1	0	0
	6.	Guntur	160	95	7
	7.	Hyderabad Telecom District	116	25	163
	8.	Karimnagar	0	0	0
	9.	Khamman	27	4	0
	10.	Krishna	22	18	5
	11.	Kurnool	0	0	0
	12.	Mahabubnagar	14	13	2
	13.	Medak	392	32	105
	14.	Nalgonda	10	7	30
	15.	Nellore	0	0	0
	16.	Nizamabad	0	0	0
	17.	Prakasam	15	3	0
	18.	Srikakulam	0	0	0
	19.	Visakhapatnam	3	0	2
	20.	Vijyanagram	1	3	0
	21.	Warangal	76	28	15
	22.	West Godavary	0	0	0
	Total		**837**	**228**	**329**

1	2	3	4	5	6
Assam	1.	Bongaigaon	0	0	1
	2.	Dibrugarh	0	0	0
	3.	Guwahati (Kamrup)	0	0	1
	4.	Jorhat	4	0	0
	5.	Nagaon	1	1	1
	6.	Silchar	13	0	1
	7.	Tezpur	0	0	0
	Total		**18**	**1**	**4**
Bihar	1.	Ara	0	0	0
	2.	Bagusrai	4	4	4
	3.	Chhapra	3	0	0
	4.	Darbhanga	2	1	0
	5.	Gaya	0	0	0
	6.	Katihar	9	6	2
	7.	Madhubani	7	0	0
	8.	Motihari	0	0	0
	9.	Muzaffarpur	11	5	1
	10.	Munger	0	2	0
	11.	Patna	0	1	0
	12.	Sasaram	0	0	0
	13.	Saharsa	0	1	0
	14.	Hazipur	3	0	0
	15.	Khagaria	0	0	0
	16.	Betia	0	0	0
	17.	KSNG	0	0	0
	18.	SAM	0	1	0
	19.	Bhagalpur	0	0	0
	Total		**39**	**21**	**7**
Jharkhand	1.	Ranchi	1	0	0
	2.	Dhanbad	0	1	1

1	2	3	4	5	6
	3.	Jamshedpur	0	0	0
	4.	Hazaribagh	0	0	0
	5.	Daltonganj	2	1	0
	6.	Dumka	0	0	0
	Total		**3**	**2**	**1**
Gujarat	1.	Ahmedabad	39	17	5
	2.	Amreli	0	0	0
	3.	Bharuch	0	0	0
	4.	Bhavnagar	0	1	0
	5.	Bhuj	2	2	0
	6.	Godhra	0	1	0
	7.	Himatnagar	0	0	0
	8.	Jamnagar	15	2	0
	9.	Junagadh	0	2	0
	10.	Mehsana	0	0	0
	11.	Nadiad	0	0	0
	12.	Palanpur	0	0	2
	13.	Rajkot	0	0	0
	14.	Surat	1	1	2
	15.	Surendranagar	0	0	0
	16.	Vadodara	0	3	0
	17.	Valsad	2	1	0
	Total		**59**	**30**	**9**
Haryana	1.	Ambala	4	0	0
	2.	Faridabad	1	0	0
	3.	Hissar	4	0	0
	4.	Jind	0	0	3
	5.	Karnal	0	0	0
	6.	Rewari	1	0	0
	7.	Rohtak	0	0	0

1	2	3	4	5	6
	8.	Sonepat	0	0	0
	9.	Gurgoan	0	0	1
	Total		**10**	**0**	**4**
Himachal Pradesh	1.	Dharamshala	0	0	0
	2.	Hamirpur	0	0	0
	3.	Kullu	0	0	0
	4.	Mandi	0	0	0
	5.	Shimla	0	0	0
	6.	Solan	0	0	0
	Total		**0**	**0**	**0**
Jammu and	1.	Jammu	0	30	0
Kashmir	2.	Leh	0	0	0
	3.	Rajouri	0	0	0
	4.	Srinagar	0	0	0
	5.	Udhampur	0	0	0
	Total		**0**	**30**	**0**
Karnataka	1.	Bangalore	24	13	0
	2.	Hubli	3	7	0
	3.	Dakshina Kanada	0	0	0
	4.	Mandya	0	0	0
	5.	Kodagu	0	0	0
	6.	Mysore	32	1	0
	7.	Shimoga	0	8	0
	8.	Kolar	0	0	0
	9.	Bellary	0	0	0
	10.	Bidar	0	0	0
	11.	Bijapur	0	0	0
	12.	Chikmagalur	0	0	0
	13.	Davangere	0	0	0
	14.	Gulbarga	15	2	0

1	2	3	4	5	6
	15.	Hassan	0	0	0
	16.	Raichur	0	0	0
	17.	Tumkur	0	0	0
	18.	Uttara Kanada	0	0	0
	19.	Belgaum	1	0	0
	Total		**75**	**31**	**0**
Kerala	1.	Alleppey	0	0	0
	2.	Calicut	75	25	82
	3.	Ernakulam	6	5	5
	4.	Kannur	8	3	4
	5.	Quilon	7	3	4
	6.	Kottayam	0	0	10
	7.	Palghat	0	1	9
	8.	Pathanamthitta	0	0	0
	9.	Thrichur	9	3	8
	10.	Trivandrum	12	2	3
	11.	Malappuram	8	6	11
	Total		**125**	**48**	**136**
Madhya Pradesh	1.	Balaghat	0	0	0
	2.	Betul	0	0	0
	3.	Bhopal	0	0	0
	4.	Chhatarpur	0	0	0
	5.	Chhindawara	0	0	0
	6.	Damoh	0	0	0
	7.	Dewas	0	0	0
	8.	Dhar	0	0	0
	9.	Guna	0	0	0
	10.	Gwalior	0	0	0
	11.	Hoshangabad	0	0	0
	12.	Indore	1	0	0

1	2 3	4	5	6
	13. Jabalpur	0	0	0
	14. Jhabua	0	0	0
	15. Khandwa	0	0	0
	16. Khargone	0	0	0
	17. Mandla	0	0	0
	18. Mandsaur	0	0	0
	19. Morena	0	0	0
	20. Narsinghpur	0	0	0
	21. Panna	0	0	0
	22. Raisen	0	0	0
	23. Rajgarh	0	0	0
	24. Ratlam	0	0	0
	25. Rewa	0	0	0
	26. Sagar	0	0	0
	27. Satna	0	0	0
	28. Seoni	0	0	0
	29. Shahdol	0	0	0
	30. Shajapur	0	0	0
	31. Shivpuri	0	0	0
	32. Sidhi	0	0	0
	33. Ujjain	0	0	0
	34. Vidisha	0	0	0
	Total	**1**	**0**	**0**
Chhattisgarh	1. Bastar (Jagdalpur)	2	2	6
	2. Bilaspur	0	0	1
	3. Durg	0	0	4
	4. Surguja	0	0	0
	5. Raigarh	0	0	0
	6. Raipur	0	0	1
	Total	**2**	**2**	**12**

1	2	3	4	5	6
Maharashtra	1.	Ahmednagar	0	0	0
	2.	Akola	0	0	0
	3.	Amravati	4	2	0
	4.	Aurangabad	58	39	13
	5.	Beed	9	7	4
	6.	Bhandara	0	0	0
	7.	Buldhana	23	34	35
	8.	Chandrapur	23	1	0
	9.	Dhule	2	25	9
	10.	Gadchiroli	0	0	0
	11.	Goa	0	0	1
	12.	Jalgaon	0	8	8
	13.	Jalna	10	22	4
	14.	Kalyan	175	27	15
	15.	Kolhapur	7	10	2
	16.	Latur	5	1	4
	17.	Nagpur	0	1	0
	18.	Nanded	11	5	3
	19.	Nasik	17	7	5
	20.	Osmanabad	4	1	0
	21.	Parbhani	49	13	6
	22.	Pune	80	48	16
	23.	Raigad	83	48	16
	24.	Ratnagiri	6	0	66
	25.	Sangli	5	9	1
	26.	Satara	0	0	0
	27.	Sindhdurg	0	0	0
	28.	Solapur	5	2	0
	29.	Wardha	0	0	0
	30.	Yavatmal	2	0	0
	Total		**578**	**310**	**208**

1	2	3	4	5	6
North-Eastern—I	1.	Meghalaya	0	0	0
	2.	Mizoram	0	0	0
	3.	Tripura	0	0	0
	Total		**0**	**0**	**0**
North-Eastern—II	1.	Arunachal Pradesh	0	0	0
	2.	Manipur	0	0	0
	3.	Nagaland	0	0	0
	Total		**0**	**0**	**0**
Orissa	1.	Balasore	0	0	0
	2.	Baripada (Mayurbhanj)	0	0	0
	3.	Berhampur (Ganjam)	0	0	0
	4.	Bhawanipatna (Kalahandi)	0	0	0
	5.	Bhubaneswar (Puri)	10	6	0
	6.	Bolangir	0	0	0
	7.	Cuttack	0	0	0
	8.	Dhenkanal	0	0	0
	9.	Koraput	0	0	0
	10.	Rourkela (Sundergarh)	0	0	0
	11.	Sambalpur	2	3	0
	12.	Phulbani	0	0	0
	13.	Keonjhar	0	0	0
	Total		**12**	**9**	**0**
Punjab	1.	Amritsar	0	0	0
	2.	Bhatinda	0	0	0
	3.	Chandigarh	1	2	0
	4.	Ferozepur	0	0	0
	5.	Hoshiarpur	0	0	0
	6.	Jalandhar	0	0	0
	7.	Ludhiana	0	0	0
	8.	Patiala	0	3	0

1	2	3	4	5	6
	9.	Pathankot	0	0	0
	10.	Ropar	0	0	0
	11.	Sangrur	2	0	0
	Total		**3**	**5**	**0**
Rajasthan	1.	Ajmer	0	0	0
	2.	Alwar	0	0	0
	3.	Banswara	1	0	0
	4.	Barmer	0	0	0
	5.	Bharatpur	0	0	0
	6.	Bhilwara	0	0	0
	7.	Bikaner	0	0	0
	8.	Bundi	0	0	0
	9.	Chittorgarh	0	0	0
	10.	Churu	0	0	0
	11.	Jaipur	3	0	1
	12.	Jaisalmer	0	0	0
	13.	Jhalawar	0	0	0
	14.	Jhunjhunu	0	0	0
	15.	Jodhpur	0	0	0
	16.	Kota	0	0	0
	17.	Nagaur	0	0	0
	18.	pali Marwar	0	0	0
	19.	Sawai Madhopur	1	2	1
	20.	Sikar	0	0	0
	21.	Sirohi	0	0	0
	22.	Sri Ganganagar	0	0	0
	23.	Tonk	0	0	0
	24.	Udaipur	0	0	0
	Total		**5**	**2**	**2**
Tamil Nadu	1.	Coimbatore	0	0	0
	2.	Cuddalore	6	6	0

1	2	3	4	5	6
	3.	Dharmapuri	6	0	0
	4.	Erode	0	12	1
	5.	Karaikudi	0	0	0
	6.	Kumbakonam	29	0	0
	7.	Madurai	0	4	1
	8.	Nagercoil	0	0	0
	9.	Nilgris	0	0	0
	10.	Pondicherry	0	0	0
	11.	Salem	66	62	5
	12.	Thanjavur	1	15	10
	13.	Tirunelveli	0	0	0
	14.	Trichy	10	0	25
	15.	Tuticorin	0	0	6
	16.	Vellore	0	0	50
	17.	Virudhunagar	0	0	0
	Total		**118**	**99**	**98**
Uttar Pradesh	1.	Allahabad	0	0	0
(East)	2.	Azamgarh	0	0	0
	3.	Bahraich	0	0	3
	4.	Ballia	0	0	0
	5.	Banda	7	5	0
	6.	Barabanki	0	0	2
	7.	Basti	0	0	22
	8.	Etawah	3	2	0
	9.	Faizabad	2	1	0
	10.	Farrukhabad	3	1	0
	11.	Fatehpur	4	4	0
	12.	Ghazipur	0	0	0
	13.	Gonda	3	2	0
	14.	Gorakhpur	3	1	0
	15.	Hamirpur	0	0	8

1	2 3	4	5	6
	16. Hardoi	0	0	0
	17. Jaunpur	0	0	0
	18. Jhansi	4	2	0
	19. Kanpur	0	0	0
	20. Lakhimpur	2	2	0
	21. Lucknow	5	3	0
	22. Mainpuri	4	3	2
	23. Mau	9	8	0
	24. Mirzapur	5	3	0
	25. Orai	3	2	0
	26. Pratapgarh	4	2	0
	27. Raibareli	0	0	0
	28. Shahjahanpur	7	5	0
	29. Sitapur	0	0	0
	30. Sultanpur	4	4	2
	31. Unnao	0	0	6
	32. Varanasi	35	31	0
	33. Deoria	2	1	0
	Total	**109**	**82**	**45**
Uttar Pradesh	1. Agra	1	0	0
(West)	2. Aligarh	0	0	0
	3. Bareilly	1	0	0
	4. Bijnore	1	0	0
	5. Bulandshahar	63	64	42
	6. Ghaziabad	18	9	3
	7. Mathura	1	2	0
	8. Meerut	24	14	2
	9. Moradabad	0	0	0
	10. Muzaffarnagar	0	0	0
	11. Noida	11	16	4
	12. Saharanpur	0	0	0

1	2 3	4	5	6
	13. Badaun	0	0	0
	14. Etah	0	0	0
	15. Pilibhit	0	0	0
	16. Rampur	0	0	0
	Total	**120**	**105**	**51**
Uttaranchal	1. Almora	0	0	0
	2. Dehradun	2	0	0
	3. Nainital	0	0	0
	4. Srinagar Gwl	0	0	0
	5. New Tehri	0	2	0
	6. Haridwar	0	17	0
	Total	**2**	**19**	**0**
West Bengal	1. Asansol	15	17	20
	2. Bankura	3	3	4
	3. Berhampore	4	5	6
	4. Calcutta	98	108	111
	5. Coochbehar	10	11	12
	6. Gangtok	1	1	1
	7. Jalpaiguri	9	9	10
	8. Kharagpur	8	8	11
	9. Krishnagar	4	6	6
	10. Malda	3	4	3
	11. Purulia	9	9	11
	12. Raiganj	5	6	6
	13. Siliguri	6	7	8
	14. Suri	12	12	14
	Total	**187**	**206**	**223**
Chennai Telephones	1. Chennai	0	91	0
	Total	**0**	**91**	**0**

1	2	3	4	5	6
Calcutta Telephones	1.	Calcutta	17	4	2
	Total		**17**	**4**	**2**
Delhi (MTNL)	1.	Delhi	350	368	189
	Total		**350**	**368**	**189**
Mumbai (MTNL)	1.	Mumbai	917	630	401
	Total		**917**	**630**	**401**

Empanelment of hospitals under Medical Reimbursement Scheme

†413. SHRIMATI SUSHMA SWARAJ: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether hospitals have been assigned under BSNL Medical Reimbursement Scheme Family Card for the treatment of serving and retired employees and their family members;

(b) whether the Department of Telecommunications (DoTs), Madhya Pradesh, Indore, had scrapped the old panel of hospitals in the year 2008 without making a new panel and the employees were not even reimbursed the expenditure incurred on their treatment during this period; and

(c) if so, the time by when the employees are likely to be reimbursed the expenditure?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI JYOTIRADITYA MADHAVRAO SCINDIA): (a) Yes, Sir.

(b) No Sir, the old panel of hospitals was not scrapped without making a new panel. In the Year 2007-08 total eight numbers of private hospitals were empanelled by BSNL Indore for taking treatment by the officers/officials and their family members upto 31.03.08. The empanelment of these hospitals was extended upto 30.06.08. Out of these, two hospitals *viz.* T. Choithram and Bhandari hospitals and Research Centre, Indore Were given further renewal upto 31.03.09. Remaining six hospitals of Indore SSA Could not be renewed beyond 01.07.08 due to non-availability of CMO opinion. In addition to this, two new hospitals *viz.*, Unique (Neema) Hospitals and Life Care Hospital, Indore were empanelled w.e.f. 01.12.08 to 31.03.09. Further Hospitals and life Care Hospital, Indore were empanelled w.e.f. 01.12.08 to 31.03.09. Further all the Government hospitals including M.Y. hospital, Indore are also eligible for treatment of BSNL employees during 2008-09. Accordingly, the employees were reimbursed the expenditure incurred on their treatment in these hospitals and Government hospitals during this period.

†Original notice of the question was received in Hindi.